

2009 Workplan

Please note that only those areas in bold are mandatory

KEY RESULT AREAS	UNCT			Funds required/ spent at end year	
	Expected Outputs/ Key Planned Results ²	Performance Indicators	Actual Outputs at Year End	UN entities ⁴	
Result Area 1: Coordination for Results					
<p>UN support to formulation/implementation of relevant national strategies or plans e.g. JAS/NDP/PRSP</p> <p>UN plan to support the implementation of the Millennium Declaration, including scaling up IADG/MDG initiatives</p> <p>UNCT Contribution to the National Development Plan/Poverty Reduction Strategy/MD and MDGs plan</p> <p>UN support to capacity development strategies</p>	<p>1. National MDG Progress Report led by UNDP produced. 2. ArmeniaInfo used as a tool for monitoring of MDG indicators. 3. State Demographic Policy and National Action Plan developed and approved. 4. Child Poverty Study to assess the social protection effectiveness conducted.</p>	<p>1. a) National MDG Report available in English and Armenian and shared with the counterparts; b) the Report is used by policy makers, development agencies, and civil society in major decision making and reporting; c) MDG awareness raising campaign conducted by UNCG-Armenia. 2. ArmeniaInfo set up and used for monitoring of the social development indicators. 3. State Demographic Policy and National Action Plan endorsed. 4. Child Poverty Study conducted and the results are shared with the counterparts.</p>	<p>1. a)The MDG Progress Report 2008 is ready in Armenian and English languages; b) On January 2010 the report will be provided to policy makers and development agencies, and civil society actors for major decision making.</p>	<p>1. UNDP \$ 14,150 2. UNDP\$9,510 3.UNFPA \$5,500 UNICEF \$69,000</p>	<p>1. UNDP \$14,150 2. UNDP \$8,500</p>
	<p>1. MDG Regional Frameworks with pilot for Shirak region produced. 2 Health system performance measurement system is in place. 3. Int'l Conference on Population and Development at 15 (ICPD) commemorated, including through assessment of MDG 5 (Improve maternal health) achievements and capacity development on ICPD issues. 4. National standards and legislation mandating national flour fortification developed and endorsed.</p>	<p>1. MDG Regional Frameworks available and shared with the counterparts and used for reporting and decision makings by policy makers and development agencies. 2. Health system performance evaluation report produced. 3. Results of assessment of MDG 5 (Improve maternal health) achievements available. 4. National standards and legislation mandating national flour fortification available.</p>	<p>1. The MDG Regional Framework is prepared in Armenian and English languages, and January 2010 it will be shared with the counterparts and used for reporting and decision makings by policy makers and development agencies.</p>	<p>1. UNDP \$19,500 WFP \$100,000 UNICEF \$110,000 UNFPA \$27,000 WHO \$30,000</p>	<p>1. UNDP \$15,000</p>
	<p>1. Capacities of health providers on mother and child health and nutrition issues improved. 2. National Statistical Service (NSS) uses ArmeniaInfo for monitoring of MDGs. 3. Infertility situation in Armenia assessed. 4. Aging situation in Armenia assessed; 5. New socio-demographic data available. 6. National MCH strategy from the perspective of MDG achievement reviewed. 7. New financial mechanisms for the health services (increasing equity and fairness) developed.</p>	<p>1. 1,700 health providers trained ; 2. NSS staff trained and applies ArmeniaInfo for monitoring of the MDGs. 3. Results of the infertility survey analysed, report produced and shared with the stakeholders. 4. Results of the aging survey analysed, report produced and shared with the stakeholders. 5. Number of demographic surveys conducted . 6. Co-payments model developed and ready for introduction</p>		<p>UNICEF \$140,000 UNFPA \$98,000 WHO \$70,000</p>	

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	<p>UN assistance to national authorities for the preparation of the national report on the implementation of the Brussels Programme of Action of LDCs⁵</p> <p>Formulation/implementation of a transition plan or strategy⁶</p>					
	<p>Other: a) b) UNCT Response to financial crisis developed</p>	<p>A strategic plan of activities developed by UNCT to support the national efforts in combating the impact of the financial crisis in social sectors.</p>	<p>A strategic plan of activities implemented by UNCT to support national efforts in combating the impact of the financial crisis in social sectors.</p>		UNFPA \$10,000	
Aid Coordination/ Management / Paris Declaration	<p>Planned efforts to making use of national systems in the areas such as programme/project reporting,</p>					
	<p>UN support to aid coordination/management</p> <p>Other:</p>	<p>1. UNCT supports the Ministry of Finance in implementation of the donor coordination database.</p>	<p>1. Paris Declaration signed. 2. donor aid coordination bilingual database finalised and launched. 3. Donors and national budget information populates the database.</p>			
UNDAF/Common Programming	<p>Efforts to align UN programme cycle with national development cycle</p> <p>Preparation of CCA/UNDAF</p> <p>Progress towards UNDAF outcomes (inputs provided by theme group chairs)</p>	<p>a) New 2010-2015 UNDAF, aligned with the national development cycle, prepared, signed with the Government. b) Awareness raising campaign for priorities 2010-2015 UNDAF conducted.</p>	<p>a) New 2010-2015 UNDAF available in English and Armenian and shared with the counterparts. B) No. of hits on un.am website requesting information on UNDAF.</p>			
	<p>Implementation of UNDAF M&E framework</p> <p>UNDAF Annual Review/ UNDAF Evaluation</p> <p>Other</p>	<p>2005-2009 UNDAF Annual Review conducted.</p>	<p>1. 2005-2009 UNDAF Annual Review available and shared with the UNCT, UNDAF Theme Groups and DGO. 2. No. of recommendations captured/implemented for first review of the second UNDAF.</p>			

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Joint Programmes ⁷	Preparation/ implementation of new Joint Programmes	1. Joint Programme on HIV/AIDS (2008-2009) with UNICEF in lead will continue to be implemented. 2. Joint programme on sustainable livelihood with UNHCR in lead as per 2009 workplan implemented (UNHCR, UNDP, UNICEF, UNIDO, UNFPA). 3. New Joint Programme with UNICEF in lead on monitoring of MDGs at the national level (ArmeniaInfo) elaborated and implemented. 4. Joint programme with WFP in lead on Household survey to support Government policy decision making in responding to the impact of global crisis in Armenia	1. Joint Programmes implemented according to workplan, set results achieved and reported Steering Committee and UNCT; 2. 2009 workplan timely implemented and the required reports submitted. 3. New joint programme on ArmeniaInfo developed and signed.		1. UNICEF \$4,000, UNFPA \$10,000, UNAIDS \$35,000 UNDP \$11,500 2. UNDP \$339,612 3. UNDP \$9,510 4. UNDP \$15,000	1. UNDP \$11,500 2. UNDP \$301,180 3. UNDP \$8,500 4. UNDP \$15,000
	M&E of Joint Programmes	Implementation of the joint programmes monitored regularly and M&E Officer consolidated the results of monitoring and communicates to UNCT.	Regular monitoring of activities by the lead Agencies of the joint programmes conducted and reported to Steering Committee and UNCT.			
	Other					
HACT	Plan for the roll-out/implementation ⁸ of HACT in the country Strengthening national systems/capacities through HACT Other	UNFPA, UNICEF and UNDP continue implementing HACT using FACE and new assurance framework. Assessment of the initial experience with HACT conducted	No of times FACE form is used. Results of the assessment shared with the UNCT and used for further strengthenign of the HACT implementation.			
Gender Equality	UN support to incorporation of gender equality in national planning processes (such as National Development Strategies; PRSPs; SWAPs; Joint Assistance Strategies, etc.) Capacity development for gender theme groups to support UNCT to respond to national priorities for gender equality Other	1. National MDG National Progress Report with current status on gender indicators produced. 2. Enabling environment (plan, programs, policies and laws) to promote and protect rights of women and girls and combat GBV improved. 3. Capacity strengthened at both national and local levels for protecting and enforcing the rights of women and building reporting mechanisms. 4. Joint programme proposal for UN Trust Fund on Violence against Women prepared. 1. UNCT to follow-up on recommendations as per the Gender Scorecard exercise. 2. Increased awareness and improved knowledge among public (including MPs, policy makers, independent journalists and mass media, students, teachers, priests, church parishioners, victims of violence) on gender issues, rights and equality to combat GBV. 3. Development and implementation of action plan by all actors involved in the prevention of and response to SGBV among female refugees and asylum seekers, on the basis of report on survey findings and recommendations formulated.	1. National MDG Progress Report with current status on gender indicators used by the policymakers, donor agencies, civil society during decision making and reporting. 2 Report with legislation review findings and recommendations produced. Advocacy campaign for the Law on Domestic Violence organized. Preparation of draft National Action Plan on Combating GBV for 2011-2015 initiated. National advisory committee (NAC) established. 3. National Coordination Committee for Combating GBV created. E-library with at least 50 materials created. Database on at least 40 organizations working in the field created. At least 5 events organized. 5. Joint programme proposal submitted to the UN Trust Fund on Violence against Women 1. No. of Gender Scorecard report recommendations implemented. 2. No. of public campaigns on GBV conducted (also with male involvement). No. of awareness raising and advocacy meetings and roundtables conducted on gender issues and GBV. 3. Standard Operational procedures developed outlining roles and responsibilities of all key actors involved in prevention of and response to SGBV, number of capacity building and strengthening activities for governmental bodies and professionals, awareness raising campaign implemented.	UNFPA \$207,619 UNHCR \$5,000 UNFPA \$126,000		

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HIV/AIDS	Establishment of Joint UN Team on AIDS and implementation of joint programme of support on AIDS	1. At least 3 UN agencies implementing projects in the areas agreed in the UN Division of Labour for HIV/AIDS. 2. A draft strategic framework for 2010-2011 and workplans for 2009 for the Theme Group and Joint UN Team developed.	1. At least 3 UN agencies implementing projects in the areas agreed in the UN Division of Labour for HIV/Aids. 2. A draft strategic framework for 2010-2011 and workplans for 2009 for the Team Group and Joint UN Team developed with UNFPA in lead.		UNAIDS \$3,000	
	UN support to the national response to AIDS through strengthening the Three Ones	1. Support establishment of a National HIV/AIDS M&E system. 2. Support development of UNGASS report. 3. National capacity to provide treatment and care to HIV/AIDS patients strengthened.	1. By the end of 2010, a national HIV/AIDS M&E system functioning. 2. UNGASS report for 2010 developed and submitted. 3. Technical consultancy in clinical case management of HIV patients provided.		UNIADS \$15,000 WHO \$25,000	
	HIV/AIDS in the Workplace	Implementation of One UN Learning Strategy.	By the end of 2009, at least one training on HIV/AIDS and PEP conducted for UN staff.		UNAIDS \$500	
	Other :	1. Advocate with senior government policy makers for increased attention to HIV/AIDS, particularly increased national funding. 2. Support to people living with HIV organizations, MSM and networks (JP, UNICEF, UNAIDS, UNFPA, UNDP) . 3. HIV Prevention activities for migrants and their families conducted. 4. Skills and knowledge of health providers in Yerevan and Kotayk region on HIV/AIDs counseling and testing for Prevention of Mother to Child Transmission of HIV/AIDS (PMTCT) improved.	1. Increased commitment of decision makers to address issues of PLHIV and reduce stigma and discrimination. 2. Partnership of existing/new networks of Civil Society Organizations expanded and strengthened to increase participation in decision making processes. 3. HIV Prevention activities for migrants and their families conducted. 4. 150 health providers able to do counseling to do PMTCT counseling and testing in Yerevan and Kotayk region.	3. HIV Prevention activities, including outreach work for migrants and their family members conducted in three marzes of Armenia: Ararat, Geghaarkunik and Armavir-3 urban and 6 rural communities, methodological support for medical institutions on HIV VCT was provided. Trainings were conducted and information materials distributed.	2. UNICEF \$4,000, UNFPA \$10,000, UNAIDS \$35,000 UNDP \$11,500 3. UNDP \$ 40,000 4.UNICEF \$6,000	2. UNDP \$11,500 3.UNDP \$37,500
Human Rights	Application of Human Right Based Approach	Human Rights Based approach applied while preparing new 2010-2015 UNDAF.	Key principles of the Human Rights Based approach reflectd in the new 2010-2015 UNDAF.			
	Strengthening the capacity of UNCTs to support national human rights protection systems					
	Other: support to national human rights protection systems.	1. Strategic Plan of Human Rights Defender's Office (HRDO) for 2009-2012 developed. 2. Recommendations on improvement of specific sectors of national legislation or human rights instruments versus intl standards and incorporated in legal acts and policy documents. 3. Package of recommendations strengthening the application of UN Human Rights Treaties ratified by Armenia at Armenian Courts developed and incorporated in the training curricula of judges. 4. Tolerance Network members to promote tolerance, including those hosting refugees, through a number of activities conducted. 5. Promotion of Refugee Law and related legal instruments and monitoring of its implementation; Strengthening of capacity of relevant civil society and governmental institutions as well as targeted universities providing free legal counseling to refugees and asylum seekers. 6. Partnership established with the National Assembly to promote human rights, including children's rights.	1. Strategic Plan of Human Rights Defender's Office (HRDO) for 2009-2012 developed. 2. Recommendations on improvement of specific sectors of national legislation or human rights instruments versus intl standards accepted by stakeholders and incorporated in legal acts and policy documents. 3. Package of recommendations strengthening the application of UN Human Rights Treaties ratified by Armenia at Armenian Courts developed and incorporated in the training curricula of judges. 4. Number of tolerance promotion activities implemented in targeted communities (UNHCR 2008 social housing sites) . Community bridging/confidence building activities at community level initiated in coordination with relevant government structures. 5. Number of capacity building, awareness raising and discussions organised with all stakeholders concerned. Amendment of relevant legal instruments initiated and supported. 6. Partnership Plan prepared.	1. Draft Strategic Plan of HRDO for 2009-2012 has been developed. 2. Recommendations on legislative amendments to the Criminal Code and Criminal Procedural Code of the RA vis-à-vis the UN CAT were developed by a group of natinal experts jointly with HRDO and submitted to the government in October 2009. 3.Two modules and respective manuals on application of the Covenant on Economic, Social and Cultural Rights and the Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment in the Armenian courts for training of judges were developed, pilot trainings conducted. The Judicial School included the training module into the training curriculum of judges starting September 2009. 4. Three projects based on the idea of joint implementation by NGOs and the Tolerance Center within the HRDO, were successfully implemented in Yerevan and Armavir regions in August-November 2009 engaging students, parents, teachers and community members of various nationalities in events, trainings, and public and TV discussions on tolerance issues. (UNDP/SIDA/UNHCR funded).	UNHCR: \$25,000 UNDP \$618,107 UNICEF \$ 21,000	UNDP \$ 603,540

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Common Services and Premises	<p>Planned initiatives to increase cost-effectiveness of UN operations, incl. common administrative services and common arrangements in support of programme delivery (including Joint Office initiative)</p> <p>Planned initiatives on common premises Other</p>	<p>1. Continue delegation to UNICEF management of the UN common services and premises. 2. 2009-2010 Options report developed. 3. Common services operation improved through effective implementation of Options Report for 2009/2010 and DPCA. 4. Task force schedule developed by OMT to monitor all activities and task assigned to improve effective operation of OMT and addressing all needs of agencies in more efficient and structured way. 5. Identifying at least two new common services in existing services through the close cooperation between agencies.</p>	<p>1. UN common services and premises management conducted by UNICEF accordingly to guidelines. 2. 2009-2010 Options report endorsed by the UNCT. 3. OMT operates as per newly developed 2009-2010 Options report and DPCA ran as planned. 3. OMT monitors and report the implementation of the Options report to UNCT. 4. Two new common services introduced.</p>		<p>UNDP \$122,270, UNICEF \$51,646 UNFPA, \$19,925, UNDSS \$ 7,722, UNIDO \$3,847, UNHCR \$48,638, WFP \$6,620, WHO \$ 6, 141, UNDP \$15,369, UNAIDS \$ 10,545, IOM \$ 19, 047, ILO \$ 3,835</p>	
Other	<p>As the Key Result Area 1 - 'Coordination for Results' - encompasses many elements, the RC/HC/DO and UNCT may use this 'Other' row to capture a merged/enlarged Key Planned Result for the purpose of Performance Appraisal.</p>					

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Result Area 2: Coordination of Emergency Preparedness and Relief						
Preparedness	Coordination of emergency preparedness efforts of UNCT members and relevant humanitarian actors	1. UNCT's emergency preparedness ensured through the functional DMT (UNDP, UNICEF, UNHCR, WFP, WHO, FAO, UNFPA, UNIDO, DPI, UNDSS, ARCS) . 2. Border management enhanced and early warning system for possible refugee influxes set up. 3. Preparedness activities and capacity building for provision of the psycho-social assistance to children during emergencies conducted.	1. DMT workplan 2009 implemented, including update and testing of inter-agency contingency plans. DMT contacts and assets inventory database updated, inter-agency contingency plans updated and tested, simulation exercises organised, pandemic preparedness plan updated and awareness session for the UN staff organised; the cooperation agreement with the Rescue Service revises, the DMT expanded to interested donors, int's and local institutions. 2. Law enforcement authorities at the borders trained. Border monitoring and early warning network established and functioning. 3. Pool of psycho-social trainers established with the training plans.		UNDP: \$72,500 UNHCR: \$8,000 UNICEF: \$5,000	
	Establishment of Humanitarian Country Team					
Relief	Development of a response plan	Plan for epidemic-prone diseases in the context of IHR with the components of national and international response developed.	Plan available.		WHO: \$25,000	
	Coordination of humanitarian operations	SOPs for the National IHR Focal Point to coordinate all operations with major national and international stakeholders in case of public health event of int'l concern.	SOPs developed.			
	Advocacy	Advocacy for introduction and application of hospital vulnerability assessment tool/inex throughout the country provided.	Ministry of Health endorses hospital vulnerability assessment.			
	Resource mobilization Other					
Result Area 3: UN Advocacy and Resource Mobilization						
Joint UNCT Advocacy and Communications	Development/implementation of the UNCT communications/advocacy strategy & plan	1. National campaign on 2010-2015 UNDAF, National MDGs Report report, conducted. 2. UNCG -Armenia workplan implemented. 3. UNCT bilingual website updated regularly. 4. Selected UN observances celebrated;	1. Number of heats in the un.am website requesting info on UNDAF, MDGs report participants from the government, donor agencies and civil society involved in the campaign activities. 2. UNCG-Armenia workplan implemented. 3. UNCT bilingual website updated regularly. 4. Selected UN observances celebrated.			
	Other					
Joint UNCT Resource Mobilization Strategy	Development/implementation of RM strategy	UNCT mobilizes resources as per the prepared UNCT plan of action to respond to the financial crisis in social sectors prepared.	Resources mobilized and UNCT plan of action to respond to the financial crisis in social sectors implemented.			
	Other					
Result Area 4: Security Management						
Security	Security Management Team	1. Country security risk assessment reviewed and updated to include new measures to security parameters and assessment of UN House. 2. Training for the SMT members conducted.	1. Country security risk assessment updated and includes new measures to security parameters and assessment of UN House. 2. SMT members trained.			
	UNCT Security Plan	Country security plan reviewed and updated.	Country security plan updated.			
	Other	MOSS and MORSS implemented.	MOSS and MORSS implemented.			
Result Area 5: Non-Resident UN Agencies						

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Special measures to integrate non-resident UN agencies in UNCT processes	Supporting the Involvement of non-resident UN agencies in the national strategic planning processes/ UN programming Other	1. Non-resident Agencies involved in preparation of the new 2010-2015 UNDAF; 2. at least 2 joint initiatives with involvement of non-resident agencies, etc. elaborated and implemented.	1. Non-resident Agencies involved in preparation of the new 2010-2015 UNDAF; 2. at least 2 joint initiatives with involvement of non-resident agencies, etc. implemented.			
Coordination Capacity of the UNCT						
Strengthening UNCT Coordination Capacity	RCO Staffing	a) Senior Adviser to RC; b) Coordination Analyst; c) M&E Officer; d) Communications Associate; e) Disaster Reduction Adviser.		UNDP continued provision of procurement, recruitment and direct payment services for the UN Agencies and administration of staff contracts. UNDP administered 18 staff contracts for WFP, UNFPA, UNDSS, UNIDO, DPI and UNAIDS, signed 36 SSA and Service contracts on behalf of Agencies, and processed financial transactions (1,500 payment vouchers) to UN entities. Local salary survey committee, chaired by UNDP conducted an interim salary survey for 2009, to ensure up to date and competitive compensation package for the UN staff members in Armenia. UNDP coordinated also the conduct of DSA, housing and hardship surveys to allow accurate reflection of DSA rates and hardship classification for Armenia duty station. Administrative and operational backstopping was provided to the UNV, through hosting and UNV Programme Officer and Assistant, implementation of the UNV and TOKTEN programmes.	UNDP \$75,000	
	Materials/Equipment	Translators' equipment, laptop and two DVD recorders acquired.				
	Training of UN staff	Trainings for common services support staff conducted.				
	Other					
Total in USD:						\$2,126,331

¹ For Performance Appraisal purposes, the RC/HC/DO and UNCT have to select only one key planned result per result area - five in total

² Products or services, which result from the completion of activities within a development intervention

³ A quantitative or qualitative variable that allows the verification of changes produced by a development intervention relative to what was planned

⁴ Please name the agencies and the amounts

⁵ This reporting requirement applies only to LDCs

⁶ For post-conflict countries only

⁷ Please fill out also the information requested in the database on Joint Programmes (hyperlink)

⁸ Full implementation of HACT means to start using FACE with partners and a new assurance framework